<table>
<thead>
<tr>
<th>Problems experienced by the family physician</th>
<th>Strategy used by the family physician</th>
<th>Objective</th>
</tr>
</thead>
</table>
| **Gaining sufficient insight**  
*Patients with reduced functional ability*  
- Can not make contact and relate how they are  
*Patients who are fixed in their ways*  
- Do not make contact or relate how they are | **Relying on information from the district nurse and others**  
*Family and neighbours and all home care providers*  
- For getting information  
*The district nurse*  
- For investigation in the home  
*For information about medical status*  
*For information from others* | **Good enough insight** |
| **Making adequate decisions**  
*Patients with complex conditions*  
The basis for decisions is uncertain  
- Difficult to investigate  
- Ambiguous information  
- Hard to get medical advice  
The decision is problematic  
- Side effects from appropriate treatment  
- Patients approaching end of life  
*Patients who are fixed in their ways*  
- Do not comply with recommendations | **Supporting close observation and follow-up by the district nurse and others**  
*Family and neighbours and all home care providers*  
- Support of  
*The district nurse*  
- Follow up of the situation  
*Conduct close observation and assessment of patient’s condition and risks* | **Adequate decisions** |
| **Maintaining appropriate treatment**  
*Patients with reduced functional ability*  
- Cannot handle the treatment  
- Cannot evaluate their condition  
- Cannot evaluate the treatment | **Relying on the district nurse and others to provide treatment**  
*The district nurse, family and home care providers*  
- Help the patient with the treatment  
*The district nurse*  
- Conduct close observation and assessment of the patient’s condition and treatment in the home | **Good enough treatment** |