Family Physicians/General Practitioners from London, Toronto, and Ottawa who were in the databases 1065

230 Unable to be reached

Family Physicians/General Practitioners who were successfully contacted by phone 835

239 Non-office based (Hospital, ER, locums, etc)

Family Physicians/General Practitioners who were in office based practice 596

84 Office based but no well-baby care

Family Physicians/General Practitioners who do well-baby care 512

RBR Users 402

Non RBR Structured Forms 38

No structured forms 72

Part 1

Questionnaire to random sample of 100

Respondents 41

Part 2

20 were successfully contacted, eligible and agreed to participate from first random 49 of 402 RBR users

18 were successfully contacted, eligible and agreed to participate from entire group of 72 RBR non-users

Part 2

Part 2

Part 2

Part 2