Emergency dispatches  
\( n = 73,992 \)

Not a target for call triage  
\( n = 5,300 \)

Call triaged  
\( n = 68,692 \)

Call data could not be connected to transport data  
\( n = 1,479 \)

Call data was connected to transport data  
\( n = 67,213 \)

Callers’ information lacked accuracy  
\( n = 6,186 \)

Study targets  
\( n = 61,027 \)

Caller: patient himself/herself  
\( n = 7,680 \)  
(12.6%)

Caller: family member  
\( n = 30,674 \)  
(50.3%)

Caller: nursing home staff  
\( n = 4,187 \)  
(6.9%)

Caller: third party  
\( n = 18,486 \)  
(30.3%)