Online Appendix: Practice and Teamlet Characteristics, Demonstration Practices vs. Non-Demonstration Practices

<table>
<thead>
<tr>
<th></th>
<th>Demonstration Practices</th>
<th>Non-Demonstration Practices</th>
</tr>
</thead>
<tbody>
<tr>
<td>Practices (n)</td>
<td>3</td>
<td>19</td>
</tr>
<tr>
<td>Respondents (n)</td>
<td>85</td>
<td>430</td>
</tr>
<tr>
<td><strong>Primary Care Practice Characteristics</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of PCPs at practice (Mean, SD)</td>
<td>10.2 (5.7)</td>
<td>10.1 (10.1)</td>
</tr>
<tr>
<td>Ratio of non-PCPs to PCPs at practice (Mean, SD)</td>
<td>3.1 (0.3)</td>
<td>3.0 (0.4)</td>
</tr>
<tr>
<td><strong>Teamlet Characteristics</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of PCPs staff members support (mean, SD)</td>
<td>9.9 (12.2)</td>
<td>8.2 (10.1)</td>
</tr>
<tr>
<td>Number of teamlets staff report belonging to</td>
<td></td>
<td></td>
</tr>
<tr>
<td>One (%)</td>
<td>53.1</td>
<td>49.8</td>
</tr>
<tr>
<td>Two (%)</td>
<td>14.3</td>
<td>21.0</td>
</tr>
<tr>
<td>Three or more (%)</td>
<td>32.7</td>
<td>29.2</td>
</tr>
<tr>
<td><strong>Teamlet Member Availability</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduled clinic time during which teamlet members are available (% more than 75% of the time)</td>
<td>34.5</td>
<td>44.7</td>
</tr>
<tr>
<td>Teamlet availability when not providing face to face care (%Often/nearly always)</td>
<td>55.1</td>
<td>62.1</td>
</tr>
<tr>
<td>Coverage if teamlet member is absent (%Often/nearly always)</td>
<td>37.9</td>
<td>45.8</td>
</tr>
<tr>
<td><strong>Staff Characteristics</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Age (Mean, SD)</td>
<td>46.8 (10.8)</td>
<td>46.5 (11.7)</td>
</tr>
<tr>
<td>Gender (% Male)*</td>
<td>24.4</td>
<td>34.2</td>
</tr>
<tr>
<td>Race/ethnicity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>White (non-Latino) (%)**</td>
<td>25.9</td>
<td>38.1</td>
</tr>
<tr>
<td>Latino (any race) (%)</td>
<td>17.7</td>
<td>12.1</td>
</tr>
<tr>
<td>Black (%)</td>
<td>11.8</td>
<td>11.6</td>
</tr>
<tr>
<td>Asian / Pacific Islander (%)</td>
<td>34.1</td>
<td>30.5</td>
</tr>
<tr>
<td>Other (%)</td>
<td>10.5</td>
<td>7.7</td>
</tr>
<tr>
<td><strong>Job Title</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Primary care physician (%)</td>
<td>22.6</td>
<td>26.1</td>
</tr>
<tr>
<td>Nurse practitioner or physician’s assistant (%)</td>
<td>14.1</td>
<td>11.2</td>
</tr>
<tr>
<td>Registered nurse (%)</td>
<td>21.4</td>
<td>21.0</td>
</tr>
<tr>
<td>Licensed practical nurse (%)</td>
<td>20.3</td>
<td>22.4</td>
</tr>
<tr>
<td>Clerk/ medical assistant (%)</td>
<td>11.8</td>
<td>9.1</td>
</tr>
<tr>
<td>Other (%)</td>
<td>9.8</td>
<td>10.2</td>
</tr>
</tbody>
</table>

Source: Primary care clinician and staff survey data and administrative records
Note: PCP= Primary care provider; PACT= Patient Aligned Care Team;
* p<0.10. ** p<.05