

Following a review of the literature, we have determined published barriers to specific clinical practices we are interested in targeting in the T³ Trial.

We would be very grateful if you could complete this survey and by doing so, help us prioritise actions to address these barriers.

Please consider your responses **on a national level** and not related to your own hospital

Desired behaviour 1a: TRIAGE

All patients presenting with persistent signs and symptoms of suspected stroke should be triaged ATS Category 1 or 2 (seen within 10 mins)

Please rank the following barriers from 1 to 6 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier = 6)

- ED nurses do not perceive treatment of stroke to be urgent/ a medical emergency
- A validated stroke screen tool (eg FAST, ROSIER) is not routinely used in the ED to assist in rapid patient assessment
- ED staff, residents and ambulance staff may be inadequately trained in the recognition of stroke symptoms
- Patients presenting with resolving symptoms or coordination loss are less likely to be triaged category 1 or 2
- Lack of stroke leadership to enable a culture of rapid effective stroke care
- No formal/established hospital protocol (critical pathway) for stroke management including 'Code Stroke' for rapid effective stroke care

Desired behaviour 1b: TRIAGE

All patients presenting with persistent sign and symptoms of suspected stroke should be triaged ATS Category 1 or 2 (seen within 10 mins)

Please rank the following barriers from 1 to 6 in terms of which you believe are the **most difficult barriers to overcome** in relation to the desired behaviour shown in the box above.

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 6)

- ED nurses do not perceive treatment of stroke to be urgent/ a medical emergency
- A validated stroke screen tool (eg FAST, ROSIER) is not routinely used in the ED to assist in rapid patient assessment
- ED staff, residents and ambulance staff may be inadequately trained in the recognition of stroke symptoms
- Patients presenting with resolving symptoms or coordination loss are less likely to be triaged category 1 or 2
- Lack of stroke leadership to enable a culture of rapid effective stroke care
- No formal/established hospital protocol (critical pathway) for stroke management including 'Code Stroke' for rapid effective stroke care

Desired behaviour 2a: THROMBOLYSIS

- | |
|--|
| <ul style="list-style-type: none">• All stroke patients to receive full assessment for tPA eligibility |
|--|

Please rank the following barriers from 1 to 9 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =9)

- Physician lack of knowledge/ limited experience with tPA
- ED non-triage staff have poor recognition of stroke symptoms and have inadequate appreciation of the critical importance of time in the management of acute ischaemic stroke
- Stressful and overburdened working conditions
- Lack of staff continuity - staff turnover, leadership changes
- Lack of tPA protocol
- Lack of clinical leadership and institutional support for tPA
- Delays in obtaining CT scans (accessing CT scanner - pt block, distance from ED to CT, reading/interpreting scans)
- Disagreements between emergency services staff and neurologists regarding benefits of tPA
- Lack of teamwork

Desired behaviour 2b: THROMBOLYSIS

- All patients to receive full assessment for tPA eligibility

Please rank the following barriers from 1 to 9 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses on a national level and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 9)

- Physician lack of knowledge/ limited experience with tPA
- ED non-triage staff have poor recognition of stroke symptoms and have inadequate appreciation of the critical importance of time in the management of acute ischaemic stroke
- Stressful and overburdened working conditions
- Lack of staff continuity - staff turnover, leadership changes
- Lack of tPA protocol
- Lack of clinical leadership and institutional support for tPA
- Delays in obtaining CT scans (accessing CT scanner - pt block, distance from ED to CT, reading/interpreting scans)
- Disagreements between emergency services staff and neurologists regarding benefits of tPA
- Lack of teamwork

Desired behaviour 3a: THROMBOLYSIS

- | |
|---|
| <ul style="list-style-type: none">• All eligible patients receive tPA |
|---|

Please rank the following barriers from 1 to 8 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =8)

- No point of care testing in ED and/ or delays in laboratory testing
- Emergency department staff don't triage stroke as an emergency and therefore not considered time critical
- Delays - in requesting CT scan, transporting the patient to Radiology, conducting CT scan and reporting scan by radiologist
- Tasks performed sequentially rather than concurrently lead to delays
- tPA not stored in ED
- Lack of appropriately trained staff to monitor tPA patients and manage any complications
- Difficulties obtaining informed consent (patient/relative) for thrombolysis
- Out of hours delays due to staffing/resourcing issues

Desired behaviour 3b: THROMBOLYSIS

- | |
|---|
| <ul style="list-style-type: none">• All eligible patients receive tPA |
|---|

Please rank the following barriers from 1 to 8 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 8)

- No point of care testing in ED and/ or delays in laboratory testing
- Emergency department staff don't triage stroke as an emergency and therefore not considered time critical
- Delays - in requesting CT scan, transporting the patient to Radiology, conducting CT scan and reporting scan by radiologist
- Tasks performed sequentially rather than concurrently lead to delays
- tPA not stored in ED
- Lack of appropriately trained staff to monitor tPA patients and manage any complications
- Difficulties obtaining informed consent (patient/relative) for thrombolysis
- Out of hours delays due to staffing/resourcing issues

Desired behaviour 4a: FEVER

- All patients should have their temperature taken on arrival to Emergency Departments (ED) and then sixth hourly whilst they remain in ED

Please rank the following barriers from 1 to 5 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =5)

- Managing and organising busy nursing workload
- Belief that a patient's condition and individual nurse's clinical judgement should determine the frequency of patient observations
- Lack of fever protocols defining monitoring and treatment
- The longer the patient stays in the ED, the longer the interval between vital signs' assessment
- Patients with less acute (higher triage) category have their vital signs monitored less frequently than patients with a higher acute triage category

Desired behaviour 4b: FEVER

- All patients should have their temperature taken on arrival to Emergency Departments (ED) and then sixth hourly whilst they remain in ED

Please rank the following barriers from 1 to 5 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 5)

- Managing and organising busy nursing workload
- Belief that a patient's condition and individual nurse's clinical judgement should determine the frequency of patient observations
- Lack of fever protocols defining monitoring and treatment
- The longer the patient stays in the ED, the longer the interval between vital signs' assessment
- Patients with less acute (higher triage) category have their vital signs monitored less frequently than patients with a higher acute triage category

Desired behaviour 5a: FEVER

- Treatment of a temperature 37.5°C or greater with paracetamol within one hour

Please rank the following barriers from 1 to 4 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses on a national level and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =4)

- Concern for patient safety issues: does administering paracetamol at $\geq 37.5^{\circ}\text{C}$ mask infection?
- If patient Nil by mouth (NBM) intravenous (IV) paracetamol is not prescribed due to cost
- Reluctance of nurses to administer paracetamol per rectum
- Local protocols restrict nurses to only initiate 1-2 doses of paracetamol
- Other(s) [Please list] _____

Desired behaviour 5b: FEVER

- Treatment of a temperature 37.5°C or greater with paracetamol within one hour

Please rank the following barriers from 1 to 4 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 4)

- Concern for patient safety issues: does administering paracetamol at $\geq 37.5^{\circ}\text{C}$ mask infection?
- If patient Nil by mouth (NBM) intravenous (IV) paracetamol is not prescribed due to cost
- Reluctance of nurses to administer paracetamol per rectum
- Local protocols restrict nurses to only initiate 1-2 doses of paracetamol

Desired behaviour 6a: SUGAR

- Record finger prick blood glucose level (BGL) on admission and monitor finger prick BGL every 6 hours (or greater if elevate)

Please rank the following barriers from 1 to 2 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =2)

- EENs are not assessed to test BGL
- Not enough BGL machines

Desired behaviour 6b: SUGAR

- Record finger prick blood glucose level (BGL) on admission and monitor finger prick BGL every 6 hours (or greater if elevate)

Please rank the following barriers from 1 to 2 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 2)

- EENs are not assessed to test BGL
- Not enough BGL machines

Desired behaviour 7a: SUGAR

- Administration of insulin to all patients with BGL > 10 mMol/L within one hour

Please rank the following barriers from 1 to 7 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =7)

- Not enough syringe drivers or pumps
- Workforce issues, nurse: patient ratio an issue with insulin infusions
- Patient will require nurse escort to tests if on insulin infusion
- ED staff fear of hypoglycaemia
- Lack of consensus about the treatment of hyperglycaemia in stroke
- Lack of insulin dosage algorithms
- EENs not able to adjust insulin under their scope of practice

Desired behaviour 7b: SUGAR

- Administration of insulin to all patients with BGL > 10 mMol/L within one hour

Please rank the following barriers from 1 to 7 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 7)

- Not enough syringe drivers or pumps
- Workforce issues, nurse: patient ratio an issue with insulin infusions
- Patient will require nurse escort to tests if on insulin infusion
- ED staff fear of hypoglycaemia
- Lack of consensus about the treatment of hyperglycaemia in stroke
- Lack of insulin dosage algorithms
- EENs not able to adjust insulin under their scope of practice

Desired behaviour 8a: SWALLOWING

- Patients remain NBM until a swallow screen by non- speech pathologist (SP) or swallow assessment by SP is undertaken

Please rank the following barriers from 1 to 8 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =8)

- Doctors reluctance to use formal swallowing screen (i.e. ASSIST tool)
- Doctors prescribing immediate aspirin when patient 'Nil by mouth'
- Nurses administering aspirin before a swallow screen or assessment
- Clinicians believing 'Nil by Mouth' does not include oral medications
- Speech pathology staff shortages lead to delay in training nurses in swallow screen
- Lack of communication between Speech pathologists, doctors and nursing staff
- Swallow screening will add to nurses' already multiple complex care responsibilities in the ED
- Lack of standardised swallow screening tools in ED

Desired behaviour 8b: SWALLOWING

- Patients remain NBM until a swallow screen by non- speech pathologist (SP) or swallow assessment by SP is undertaken

Please rank the following barriers from 1 to 8 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 8)

- Doctors reluctance to use formal swallowing screen (i.e. ASSIST tool)
- Doctors prescribing immediate aspirin when patient Nil by mouth
- Nurses administering aspirin before a swallow screen or assessment
- Clinicians believing 'Nil by Mouth' does not include oral medications
- Speech pathology staff shortages lead to delay in training nurses in swallow screen
- Lack of communication between Speech pathologists, doctors and nursing staff
- Swallow screening will add to nurses' already multiple complex care responsibilities in the ED
- Lack of standardised swallow screening tools in ED

Desired behaviour 9a: TRANSFER

- All patients to be discharged from ED to stroke units within 4 hours

Please rank the following barriers from 1 to 4 in terms of which you believe are the **most influential in preventing clinicians from meeting the desired behaviour shown in the box above**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Most influential in preventing clinicians from meeting the desired behaviour

(Biggest barrier = 1; to smallest barrier =4)

- Unavailability of inpatient beds in stroke unit
- Delay in obtaining a porter to transport patient from ED to SU
- Administrative procedures for transferring patients too long
- Pressure to transfer patients out of ED within 4 hours and where no stroke unit bed available means stroke patients go to general wards or medical assessment units

Desired behaviour 9b: TRANSFER

- All patients to be discharged from ED to stroke units within 4 hours

Please rank the following barriers from 1 to 4 in terms of which you believe are the **most difficult barriers to overcome in relation to the desired behaviour shown in the box above.**

Remember:

Please consider your responses **on a national level** and not related to your own hospital

Difficulty overcoming the barrier

(Most difficult to overcome= 1; to least difficult to overcome = 4)

- Unavailability of inpatient beds in stroke unit
- Delay in obtaining a porter to transport patient from ED to SU
- Administrative procedures for transferring patients too long

Pressure to transfer patients out of ED within 4 hours and where no stroke unit bed available means stroke patients go to general wards or medical assessment units

Demographics

Please indicate your gender

1. Male Female

2. How old are you?

- <20 years
- 20-24 years
- 25-29 years
- 30-34 years
- 35-39 years
- 40-44 years
- 45-49 years
- 50-54 years
- 55-59 years
- 60-64 years
- 65-70 years
- > 70 years

3. How many years have you worked in emergency care/ stroke care?

- 5 years or less
- 5-10 years
- 11-15 years
- 16 years or more

4. What is your principal role?

- Emergency Physician
- Neurologist
- Geriatrician
- Registered Nurse
- Emergency Nurse Specialist
- Stroke Nurse Specialist
- Academic
- Other, please specify _____

5. What is your highest education program?

- Diploma/Certificate
- Bachelor's Degree
- Medical Degree
- Master's Degree
- PhD, DN