

SKILLS:

Ability to influence [39, 79, 80]
Analysis of data [54]
Conflict management [54, 57, 58, 60, 66]
Decision making [57]
Leadership [54, 57, 58, 75]
Listening [15, 25, 39, 58, 71]
Meeting management [54, 57, 58]
Monitor & evaluate [81]
Motivation of others [60, 65]
Negotiation [62]
Peer counselling [58]
Performance management [11, 54, 58]
Planning [53, 58]
Provision of feedback [11, 59]
Self-management [81]
Time management [59]
Verbal communication [15, 54, 58]
Written communication [15, 54, 58]

KNOWLEDGE:

Case/care management [80]
Clinical content [63]
Knowledge of management [63]
Organizational goals & strategies [34]
Organizational politics [59]
Organizational roles of other team members [10, 58, 61, 73, 74, 76]
Self-awareness [13]
Team process & development [54, 62, 64, 69]
Understanding KPIs [54]

TRAITS:

Age [25, 52, 64]
Appearance [25, 52, 64]
Assertive behaviour [59]
Cooperative attitude [65]
Courage to disagree [5, 33, 70]
Self-directed learning [13, 76]
Encourages others [57, 60, 65]
Facilitates participation [5, 10, 33, 34, 75]
Interpersonal relationships [62, 72, 78]
Judgement [68]
Personality [53, 79]
Positive attitude [14, 65]
Reflective practice [81]
Respect for others [39, 73, 82]
Self-confidence [63]
Sense of humour [57]
Teamwork experience [54]
Tolerant of stress [15, 80]

MOTIVES:

Commits to working collaboratively [11, 14, 56, 58, 73, 80]
Commits to interdisciplinary processes [57, 61, 73]
Commits to organization [15, 55, 76]
Commits to profession [25]
Commits to quality outcome [34, 63]
Ethical practice [67]
Having fun [12]
Need to win [77]
Consumer focus [15, 55, 57, 63]
Social justice [63]
Strive for recognition [79]
Strive for high performance [54, 60, 77, 79]
Support for team decisions [62]
Support of team goals [62]
Task completion [53, 71, 79]