

Table 4: Treatment aspect and Patients perception on health care provider interaction as predictor of patient satisfaction at public health facilities of Sidama zone, South Ethiopia, from March to April 2011.

Explanatory variable	No (%)	P-value	Un standardized B coefficient	Standardized B coefficient	95% CI for B
Health status					
Very well *	288(54.2)				
Good	234(44.1)	0.001	-0.653	-0.141	-1.044, -0.263
Not good	9(1.7)	0.000	-3.021	-0.169	-4.522, -1.519
Treatment phase					
Intensive phase	155(29.2)	0.015	0.537	0.106	0.107, 0.967
Continuation phase*	376(70.8)				
Constant			1.919		0.856, 2.98
Perceived professional care		0.00	0.138	0.315	0.099, 0.178
Perceived time spent with health care provider		0.00	0.354	0.156	0.170, 0.538
Perceived accessibility		0.000	0.230	0.185	0.132, 0.328
Perceived technical competency		0.001	0.100	0.106	0.040, 0.160
Perceived convenience (cleanliness)		0.004	0.162	0.099	0.52, 0.272
Perceived consultation and relational empathy		0.007	0.029	0.109	0.008, 0.050
Constant			10.914		
Perceived waiting time		0.00	0.262	0.271	0.183, 0.342

***Reference category (highest frequency taken as reference category)**