

Table 2: Patients' perceptions on the health care provider interaction at public health facilities of Sidama zone, South Ethiopia, from March to April 2011. (N=531)

Subscale	No. items	25th percentile	50th percentile	75th percentile	Mean	SD
perceived consultation and relational empathy	10	29	35	43	35.88	8.52
perceived professional care	8	32	33	36	32.82	5.20
perceived technical competency	2	6	8	10	7.66	2.44
perceived accessibility	2	7	8	9	7.68	1.86
perceived waiting time	2	6	8	9	7.16	2.37
Perceived convenience	2	8	8	10	8.46	1.39
Perceived time spent with health care provider	1	4	4	5	3.88	1.02