

Patient clinical data

Patient demographics
Cognitive function
Physical function
Chronic medical conditions
Medication type and use
Acute illness dx and severity
Symptom level

Environmental context

Nursing home, hospital, ED, ICU
Business hours or off-hours
Integrated (VA) or non-integrated setting

Patient expectations

Request for medication

Communication

Telephone
Transfer documents

Provider training and experience

Physician or nurse practitioner
Subspecialty
Years of experience/ trainee level

Acute illness
Management
Decisions and
Course of
Treatment

Patient outcomes

Pain
Depression
Change in functional status
Delirium
Withdrawal symptoms (GI, cardiopulmonary)
Hospital use and length of stay
Mortality

