

Impact on doctor-patient relationship



- Fewer complaints
- Fewer problems per consultation
- Patients being seen closer to time of their appointment

Continuity of care



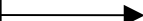
Individual versus team based continuity

Perceived increased workload



- Difficulties with GP flexibility
- Minor illness presenting earlier
- Fewer missed appointments
- Exposing unmet need for care

Anxieties about the future of general practice



- New ways of providing general practice
- Other professional groups at the frontline of care
- Loss of holistic nature of general practice work
- GPs become specialists in chronic disease