

Familiarisation of the data: repeated reading of the data

Identification of a thematic framework: the development of the coding framework from *a priori* and emergent issues arising from the familiarisation stage. The thematic framework is developed and refined during subsequent stages.

Indexing/Coding: the thematic framework is applied to the data using numerical or textual codes to identify specific pieces of data corresponding to differing themes.

Charting: using headings from the thematic framework, charts of relevant data are generated for ease of reading across the entire dataset.

Mapping and interpretation: search for patterns, associations, concepts and explanations arising from the data.